

JAWAHARLAL INSTITUTE OF POSTGRADUATE MEDICAL EDUCATION AND RESEARCH

PMER, Dhanvantri Nagar, Gorimedu, Puducherry-605 006
Office Superintendent : 0413-2298288 , 0413-2912111
PS to Dean : 0413-2298283
Email: dean@jipmer.edu.in



JIPMER which includes a tertiary care referral hospital is an Institution of National Importance (an autonomous body) under the Ministry of Health and Family Welfare, Government of India.

Three main functions of this institute are,

- To impart quality education in Under-graduate and Post-graduate medical and paramedical courses;
- To set trends in medical research and
- To offer patient care of high order.

By Patient Safety, we mean prevention of harm to patients while receiving health Care. Medical errors during health care delivery are one of the most important cause morbidity and mortality. Medical errors not only result in additional costs for hospitalization, litigation, hospital acquired infections, lost income and disability but they also cause erosion of trust, confidence and satisfaction among the public and health care providers. Patient safety should be the central driving force towards achieving high quality health care.

In August 2012, under the initiation and leadership of our former Director Dr T.S.Ravikumar, all the departments and division of JIPMER were asked to nominate one member for creating an innovative multidisciplinary team which will work towards improving patient safety and quality of health care at JIPMER. Close to seventy members were nominated by each department and divisions of the hospital. As an initial step, these members were trained by an In-house CME and Workshop with internal and external faculties as resource persons in 20th October 2012. After the initial orientation and training through CME cum workshop, JIPMER Quality Council (JQC) was created by our Director on the same day.

Functions of JQC : Members of JQC are called as JIPMER Quality councilors. These quality councilors will act as patient safety champions and will act as the nodal persons to educate other health care worker in their own departments and divisions about the science of patient's safety. They will have regular intra-group and inter-group discussions/meetings to find out JIPMER specific solutions to issues related to patient safety. They will also implement deliverables each month and bring the feedback to the monthly JQC meeting which will be conducted every month. This is a modified version of PDSA (Plan Do Study Act) cycle used in quality improvement. Bidirectional Rapid cycle learning model (i.e., "train the trainer to train the end user" and getting the feedbacks at every level) will be used to educate each and every health care worker of JIPMER.